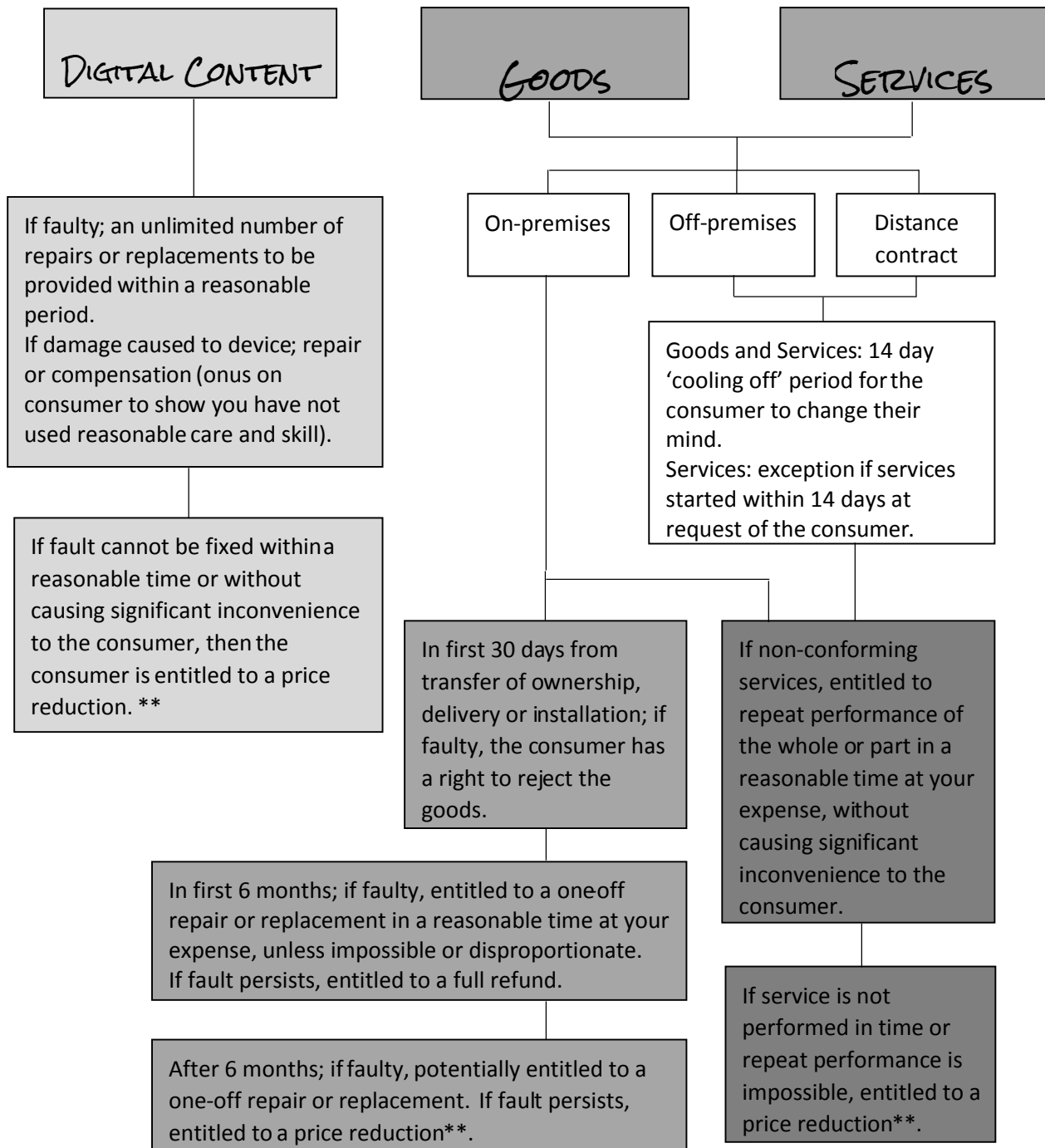


# Do you provide goods, services or digital content to consumers\*?



\* For mixed contracts, follow the appropriate line for each separate element of the contract.

\*\* The flowchart above has been prepared as a basic guide only. It is not intended to be a definitive breakdown of a consumer's remedies under the Consumer Rights Act 2015 nor does it cover the effects of separate legislation, such as limitations on claims. We recommend that you seek independent legal advice in respect of any specific contracts you enter into.